

Snap-On Business Solutions, Inc.  
 Attn: Gerald J. Heinz, Corporate Counsel  
 2801 80th Street  
 Kenosha, WI 53141-1410

Re: Snap-on Business Solutions, Inc. v. O'Neil & Assoc., Inc.  
 Your Claim No.: 4353  
 Our File No.: 008653.00368

Invoice No. 423740

Date: 09/30/09

SUMMARY OF CHARGES

Summary of Time

R. Eric Gaum	REG	\$400/hr	12.00	4,800.00
Shannon V. McCue	SVM	\$355/hr	0.10	35.50
Amanda H. Wilcox	AHW	\$305/hr	32.50	9,912.50
Theresa K. Stefanich	TKS	\$160/hr	4.30	688.00
Mary Rookard	MR	\$70/hr	0.40	28.00
TOTAL CURRENT FEES				15,464.00

Item	Activity	Total Hrs	Total Fees
L110	Fact Investigation/Development	10.20	\$ 3,028.00
L120	Analysis/Strategy	3.20	1,042.50
L140	Document/File Management	2.90	464.00
L190	Other Case Assessment,Devel/Admin	0.20	61.00
L210	Pleadings	0.90	360.00
L230	Court Mandated Conferences	0.40	160.00
L310	Written Discovery	23.60	7,825.00
L320	Document Production	0.50	200.00
L350	Discovery Motions	0.70	280.00
L390	Other Discovery	6.70	2,043.50
TOTAL CURRENT FEES:		49.30	\$ 15,464.00
TOTAL CURRENT COSTS:			\$ 384.84
CURRENT INVOICE DUE:			<u>\$ 15,848.84</u>

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Date	Professional Services Rendered	By Whom	Code	Hours	Amount
08/03/09	Correspond with client regarding updates on MCFA activity, locate new site referenced by client.	0774	L110	0.50	152.50
08/04/09	Locate O'Neil e-learning sites, correspond with client regarding same, receipt and review of backup discs from client for ex-employee computer, discuss data handling with T. Stefanich.	0774	L110	0.60	183.00
08/04/09	Attend to coordinate with vendor regarding client documents for possible use in document production.	0712	L110	0.30	48.00
08/11/09	Receipt and review of answer to complaint from O'Neil, discuss with RE Gaum; correspond with client regarding same.	0774	L120	2.50	762.50
08/11/09	Review license agreements with MCFA and draft memorandum regarding same.	0774	L110	4.50	1,372.50
08/11/09	Review of the Answer filed by Defendant O'Neil.	0543	L210	0.60	240.00
08/11/09	Discussion with AH Wilcox regarding the Answer filed by Defendant O'Neil.	0543	L210	0.30	120.00
08/11/09	Review of license agreement with Mitsubishi.	0543	L110	1.30	520.00
08/11/09	Discussion with AH Wilcox regarding license agreement with Mitsubishi.	0543	L110	0.40	160.00
08/12/09	Review end-user license agreement for software, correspond with client.	0774	L110	0.50	152.50
08/12/09	Correspond with co-counsel regarding status of copyright application.	0950	L110	0.10	35.50
08/13/09	Attend to general file maintenance and to pleadings bible.	0712	L110	1.10	176.00

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08/13/09	Electronic Filing of Four Executed Returns of Service Regarding Defendant O'Neil and Associates Inc.	0871	L110	0.40	28.00
08/13/09	Discussion with AH Wilcox regarding the status of the litigation and discovery planning.	0543	L120	0.30	120.00
08/13/09	Preparation of first set of written discovery requests to Defendant O'Neil.	0543	L310	1.80	720.00
08/13/09	Telephone conference with J. Heinz and AH Wilcox regarding the status of the litigation and plans for moving forward.	0543	L120	0.40	160.00
08/13/09	Call court regarding opening of discovery, prepare for call with RE Gaum and J. Heinz regarding case, conference call with RE Gaum and J. Heinz.	0774	L390	1.20	366.00
08/13/09	Draft first set of discovery requests to O'Neil.	0774	L310	4.20	1,281.00
08/14/09	Continue preparation of first set of discovery requests to O'Neil, draft stipulated protective order for client review, finalize discovery requests and serve upon counsel for O'Neil.	0774	L310	4.90	1,494.50
08/14/09	Review and revisions to first set of interrogatories and first set of requests for documents to Defendant O'Neil.	0543	L310	2.20	880.00
08/14/09	Preparation of e-mails to AH Wilcox regarding the same and other issues related to discovery.	0543	L310	0.50	200.00
08/17/09	Continue preparation of draft stipulated protective order, forward to client for review.	0774	L390	2.60	793.00
08/17/09	Begin preparation of subpoena to MCFA.	0774	L310	0.20	61.00
08/17/09	Attend to update correspondence file and pleadings in matter Centricity.	0712	L140	0.90	144.00
08/17/09	(Work in Progress)Review and revisions to draft of Stipulated Protective Order.	543	350	0.70	280.00

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Date	Professional Services Rendered	By Whom	Code	Hours	Amount
08/18/09	Continue preparation of subpoenas to MCFA, forward draft protective order to opposing counsel.	0774	L310	1.20	366.00
08/19/09	Correspond with counsel for O'Neil regarding protective order, finalize draft subpoena to MCFA and forward to client for review.	0774	L310	1.70	518.50
08/19/09	Review and revisions to draft of subpoena to Mitsubishi.	0543	L320	0.50	200.00
08/19/09	Review of e-mails from client regarding data scraping.	0543	L110	0.20	80.00
08/19/09	Discussion with AH Wilcox regarding discovery and opposing counsel.	0543	L310	0.20	80.00
08/20/09	Review of case management conference scheduling order from the Court.	0543	L230	0.30	120.00
08/20/09	Preparation of e-mail to AH Wilcox regarding the same.	0543	L230	0.10	40.00
08/20/09	Receipt and review of Case Management Conference order, e-mail RE Gaum, calculate due dates and docket, evaluate consent for magistrate judge.	0774	L390	1.00	305.00
08/20/09	Continue preparation of subpoena to MCFA, call MCFA and MCFA outside counsel to inquire about acceptance of service.	0774	L310	0.80	244.00
08/20/09	Attend to subpoena for Mitsubishi Caterpillar Forklift America, Inc.	0712	L140	0.90	144.00
08/21/09	Call to MCFA outside counsel regarding subpoena.	0774	L310	0.10	30.50
08/24/09	Attempt to contact MCFA outside counsel, serve subpoena upon MCFA.	0774	L310	1.20	366.00
08/24/09	Attend to subpoena attachments and service.	0712	L140	0.90	144.00

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Date	Professional Services Rendered	By Whom	Code	Hours	Amount
08/26/09	Attend to general file maintenance.	0712	L140	0.20	32.00
08/26/09	Receipt and review of discovery requests from counsel for O'Neil.	0774	L310	0.30	91.50
08/27/09	Discuss discovery requests received from O'Neil with RE Gaum.	0774	L310	0.20	61.00
08/27/09	Discussion with AH Wilcox regarding discovery requests served by Defendant O'Neil.	0543	L310	0.40	160.00
08/27/09	Review and analysis of discovery requests.	0543	L310	1.20	480.00
08/27/09	Preparation of e-mail to AH Wilcox with feedback on O'Neil's first set of interrogatories and requests for production of documents.	0543	L310	0.30	120.00
08/27/09	Discussion with AH Wilcox regarding the copyright registration and infringement of the same.	0543	L110	0.30	120.00
08/28/09	Review regarding potential claim for copyright infringement.	0774	L190	0.20	61.00
08/28/09	Follow up with opposing counsel regarding protective order.	0774	L310	0.20	61.00
08/28/09	Review RE Gaum comments regarding draft discovery responses and begin responding to discovery.	0774	L310	0.40	122.00
08/28/09	Forward discovery requests to client and correspond with client regarding meeting to prepare responses.	0774	L310	0.80	244.00
08/31/09	Prepare preservation letter for MCFA.	0774	L390	1.90	579.50
08/31/09	Review comments from opposing counsel regarding proposed protective order.	0774	L310	0.80	244.00

Costs Advanced	Amount
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Costs Advanced	Amount
Imaging	\$ 3.60
Lexis	381.24
TOTAL CURRENT COSTS	\$ 384.84
CURRENT INVOICE DUE	\$ 15,848.84
TOTAL BALANCE DUE	\$ 15,848.84